# Online Workshop on Online Workshops

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#### Agenda



- Basic Workshop Recipe
- Planning Workshops
- Running Workshops (Three Roles)
  - Technology
  - Content Delivery
  - Hosting
- Other Types of Online Get Togethers
- Resources!

#### Basic Workshop/Online Meeting Recipe

- Zoom Room with breakouts enabled
- Shared Google doc agenda (or other shared doc) with info about meeting.
- Sign in and intro question
- Code of Conduct Review
- Opening activity (often written)
- Short lecture/ Content with Q&A at end.
- Breakout rooms and share out
- Takeaways, future direction and request for feedback.



### Planning: Start with Empathy

- Who is your audience?
- Tell me about them.
- What are your goals for the participants?
- What are the participant's goals for attending the workshop?
- What experience do you want them to walk way with?



#### Planning: Open Post Academics

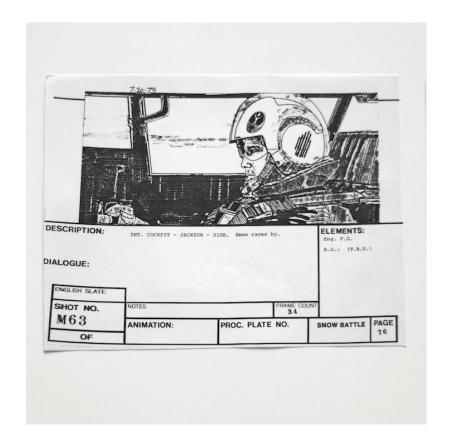
- OPA's audience is people with advanced degrees who are considering work outside of academia.
- People in OPA are experts in their field who are very smart, thoughtful and engaged in the world. They have incredible skills, knowledge and resources to offer to others.
- My goal is to help them see their skills, to network and to have authentic discussions about what it means to leave the academy.
- Participants attend OPA workshops because they want to figure out next steps and talk to others who understand them.
- I want people in the workshops to leave encouraged and empowered.

#### Planning: Set Goals for the Workshop

Work backwards from your goals.

Goals require different activities:

- Connection between attendees.
- Share information/ content.
- Brainstorm ways to do this work/think about these topics.
- Share resources
- Apply concepts to life



#### **Planning: Logistics**

- Who are you inviting? How will they know about this workshop?
- How many people will attend?
- What time of day is this going to be offered?
- What technology will you be using?
- How will folks get links/information to need?
- Will there be follow up?



#### Running Workshops: Three Roles

1) Technology

Troubleshoots technical issues, shares screen for slides, sets up breakout rooms, gives relevant info in the chat window.

2) Content

Delivers content, answers questions and helps folks understand material.

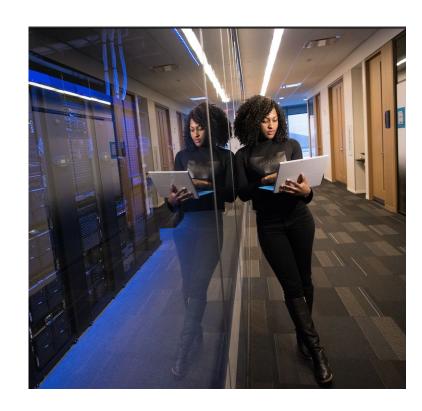
3) Hosting

Welcomes folks, introduces speakers, facilitates discussions, keeps the workshop on time.

### Running Workshops: Technology

It helps to have someone focused directly on tech if you can.

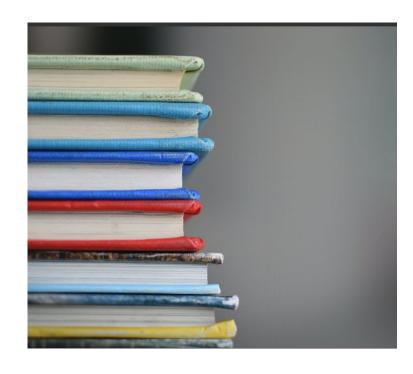
- Mute early, mute often. Do not hesitate to mute people.
- Practice ahead of time.
- Things will go wrong. Remain calm.
- Forgive yourself. Forgive others.
- <u>Difficulty connecting is an access/equity issue.</u>
  - Patience is a way of encouraging all voices. It's a social justice issue.



#### **Running Workshops: Content**

- Adult attention spans are approximately 20 minutes.
  - When in doubt, add interaction.
  - Questions = engagement.
- Use what folks already know and can do.
  - You don't have to have all the information. If you're not sure, ask folks to give their best guess.
- How much time should the breakout be?
  - O Divide by # people in each room
  - Can you answer the question in that time period?

    How much discussion do you want?
- Less Content is More
  - I need to work on this...



### **Running Workshops: Hosting**

- Welcome people.
- Genuine curiosity is one of the most effective tools you have in hosting.
  - It is what encourages folks to speak up.
  - When someone speaks, give them your attention.
  - Host can speak out loud what is written in shared agenda to invite folks who can't unmute.
- Working with folks who talk too much.
  - Gentle interruption, redirection and timekeeping
- Look for and encourage visual cues
  - Thumbs up/down
  - Body language, wanting to speak, unmuting
- Campfire circle as a metaphor



#### Other Types of Online Get Togethers



- Virtual Social Hours/Happy Hours
- Information Exchange
- Demos
- Community Calls
- Plenary Lectures
- Panel Discussions
- Virtual Co-working/writing groups
- Virtual Office Hours
- Sprints

\*more on these types of workshops here

#### More Ideas!

- Take seriously the power dynamics in meetings and work towards inclusion. <u>This resource is incredibly valuable</u> on that topic.
- Use the chat window to cue who wants to speak next.
  - Use a word like "STACK" to indicate that you want to speak.
- Chat waterfall
  - Encouraging one or two word statements in the chat to describe how they're feeling, words of gratitude etc. Particularly effective in large groups.
- Virtual Social Hour/Switchboard Operator idea -
  - I'm going to try this for my birthday party
  - Avoid the too many people in one single room with no one muting.
- What else???

### There are a lot of Open Resources on Online Meetings:

moz://a

Mozilla Open Leaders

## Open Leaders X







Center for Scientific
Collaboration and
Community Engagement



# What questions or comments do you have?

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